

Suite Engine Channel Sales Manager Release Notes

Product: Channel Sales Manager Core

Release: 4.4

Version: 4.4.2024111325.163290

Release Date: 11/19/2024

Minimum Business Central Version Compatibility: 24.0

Please install this release in your Business Central sandbox environment for testing. It is Suite Engine's recommendation that you test not only the areas specifically addressed within this release but all of your business processes, so that you may confirm that changes introduced in this release have not created issues in other parts of your application. These release notes should be fully reviewed as part of your testing process, as they may include information on new setup and configuration requirements.

If you encounter issues in your testing, please contact your Suite Engine partner or file a support ticket at https://suiteengine.com/support.

Once you have completed testing in your sandbox, you can proceed to installing this release in your live environment. Suite Engine recommends that users be logged out of Business Central prior to installation of the release; if this is not possible, please advise your users that it may be necessary to refresh or log out/log in to Business Central in order to continue working with the application.

This release is issued under the assumption that you have kept your existing Suite Engine applications current. Suite Engine cannot be held responsible for any issues that arise out of installing this release into an out-of-date environment.

This release may introduce new table objects or modifications to existing ones. If you are maintaining configuration packages for the purpose of moving data to and from database environments, you are advised to take note of any table changes (for a complete list of release objects, see here) and make any adjustments to these packages as needed.

Release Overview

Features and Functionality

- The following CSM Core tables can now be assigned to standard Business Central retention policies:
 - o 70338207, **CSM API Message**
 - o 70338208, CSM API Data Buffer
 - o 70338209, **CSM Parameter**
 - o 70338216, CSM Processing Log
 - o 70338255, CSM API Message Header
 - o 70338268, CSM Listing Synchronization History.



Channel Foundations

The following Channel Sales Manager Core changes will support forthcoming features and functionality for channel-specific integrations:

- A new **CSM Price List** table has been added to CSM Core. Users can associate a CSM price list to a Business Central price list, generate price list lines, then communicate this information to a connected eCommerce channel. This functionality has been added to initially support an upcoming BigCommerce integration, but will also be incorporated into other CSM integrations.
- A number of new features have been added to CSM Core to support companies that are working with an eCommerce platform's B2B features:
 - o **CSM Companies:** allow users to associate Business Central customers to B2B companies.
 - CSM Company Contacts: allow users to associate Business Central contacts to a B2B company's users/contacts,
 - o **CSM Company Locations:** allow users to associate Business Central ship-to addresses to a B2B company's locations/addresses.

Once these records have been defined, they can be communicated to a connected eCommerce channel. Support for bi-directional integration is included, making it possible to send changes from Business Central to the external environment, but also retrieve changes from the external environment and update the corresponding Business Central records accordingly. Logic has also been extended to CSM's order management functionality so that orders placed by B2B users are appropriately identified as such when they are retrieved into Business Central.

This functionality has been added to initially support an upcoming BigCommerce integration, but will also be incorporated into other CSM integrations.

• To support upcoming Shopify and WooCommerce integrations, CSM triggers and actions for the clean-up of redundant *Variant* options for CSM listing product types has been added to CSM Core.

Corrections

- CSM was not properly assigning tax area codes to retrieved orders when CSM country setup mapping was being used. This has been corrected.
- Newly-created CSM inventory locations were being given a blank API set code, and it was not possible to assign one. This has been corrected.
- Attempting to send a CSM listing with non UTF-8 characters in the product description blob to a connected eCommerce channel would result in an error. This has been corrected.

Miscellaneous

- CSM Core has been compiled against Microsoft Dynamics 365 Business Central 2024 Wave 2 (version 25) for compatibility issues. In addition, the minimum supported version has been raised to version 24. In order to meet this requirement, a number of changes were required, primarily involving the clean-up of obsolete objects/code:
 - o Code that was triggering low-risk warnings has been removed.
 - The **Ship Service Level** field on the **CSM Order Header** table and other related tables, pages, and functions has been deprecated.



- The following fields have been refactored from being an option type to an enumeration:
 - The Order Status field on the CSM Order Header table and other related tables.
 - The Availability Basis field on the CSM Listing table and other related tables and functions.
- o The **CSM Attribute Data** table has been marked as obsolete; it will be removed in a future update.
- A number of the CSM Listing table's field definitions were missing captions and tooltips.
 These have been added.
- Automated tests pertaining to the following areas have been added to CSM Core:
 - o Customer creation based on sales channel setup.
 - o Price calculation for CSM listings.
- The **Enable API Automation** Boolean field has been removed from the **CSM Setup** page, as CSM Core has been modified to automatically detect and execute API Engine automations if they are present.
- A recent release of the API Engine Library included updates to the way in which next functions were being executed. Changes have been made to CSM Core to support these API Engine updates.

Release Objects

The following objects have been created, modified, or deprecated as part of this release:

Object Type	Object ID	Object Name	Action
Table	70338200	CSM Setup	Modified
Table	70338207	CSM API Message	Modified
Table	70338208	CSM API Data Buffer	Modified
Table	70338209	CSM Parameter	Modified
Table	70338213	CSM Order Header Archive	Modified
Table	70338215	CSM Sorting Table	Modified
Table	70338218	CSM Automation	Modified
Table	70338220	CSM Sales Channel	Modified
Table	70338221	CSM Order Header	Modified
Table	70338223	CSM Order Document	Modified
Table	70338230	CSM Price Group	Modified
Table	70338233	CSM Trigger	Modified
Table	70338234	CSM Action	Modified
Table	70338235	CSM Channel Category	Modified
Table	70338237	CSM Inventory Location	Modified
Table	70338240	CSM Listing	Modified
Table	70338242	CSM Listing Attribute	Modified
Table	70338243	CSM API Credential	Modified



Object Type	Object ID	Object Name	Action
Table	70338245	CSM API Shared Session	Modified
Table	70338249	CSM Reprocess API Message	Modified
Table	70338253	CSM Gift Card	Modified
Table	70338255	CSM API Message Header	Modified
Table	70338261	CSM Location	Modified
Table	70338269	CSM Price List	Created
Table	70338270	CSM Price List Line	Created
Table	70338272	CSM Price List Line Tier Price	Created
Table	70338275	CSM Company	Created
Table	70338276	CSM Company Contact	Created
Table	70338277	CSM Contact Role	Created
Table	70338278	CSM Company Location	Created
Page	70338200	CSM Setup	Modified
Page	70338208	CSM API Message	Modified
Page	70338219	CSM Order Archive	Modified
Page	70338220	CSM Sales Channel	Modified
Page	70338221	CSM Order	Modified
Page	70338230	CSM Price Groups	Modified
Page	70338233	CSM Triggers	Modified
Page	70338235	CSM Channel Categories	Modified
Page	70338240	CSM Listing	Modified
Page	70338251	CSM Role Center Order Cue	Modified
Page	70338252	CSM Role Center Headline	Modified
Page	70338255	CSM Sales Channels	Modified
Page	70338257	CSM Listings	Modified
Page	70338262	CSM Product Info Image Factbox	Modified
Page	70338267	CSM Reprocess API Message	Modified
Page	70338288	CSM Inventory Location	Modified
Page	70338294	CSM Listing Ext. Req. Update	Modified
Page	70338526	CSM Listing Factbox	Modified
Page	70338528	CSM Price Lists	Created
Page	70338529	CSM Price List Card	Created
Page	70338530	CSM Price List Lines Subpage	Created
Page	70338532	CSM PriceList Line Tier Prices	Created
Page	70338533	CSMPriceListTierPrices Factbox	Created
Page	70338535	CSM Price List Factbox	Created
Page	70338536	CSM Contact Roles	Created



Object Type	Object ID	Object Name	Action
Page	70338537	CSM Company Locations Subpage	Created
Page	70338538	CSM Company Location Card	Created
Page	70338539	CSM Company Contact Card	Created
Page	70338540	CSM Company Contacts Subpage	Created
Page	70338541	CSM Company List	Created
Page	70338542	CSM Company Card	Created
Page	70338543	CSM Company Location List	Created
Page	70338544	CSM Company Contact List	Created
Page	70338545	CSM Company Factbox	Created
Page	70338546	CSM Company Contact Factbox	Created
Page	70338547	CSM Company Location Factbox	Created
Codeunit	82002	CSM Core Test Utility Library	Modified
Codeunit	82005	CSM Listing Management Test	Modified
Codeunit	82008	CSM Return & Refund Test	Modified
Codeunit	82010	CSMCORE Library - SalesChannel	Created
Codeunit	82011	CSMCORE Library - ChannelOrder	Created
Codeunit	82012	CSM Order Management Test	Created
Codeunit	82013	CSM Price List Test	Created
Codeunit	82014	CSM B2B Test	Created
Codeunit	70338200	CSM API Utility Functions	Modified
Codeunit	70338201	CSM API Buffer Management	Modified
Codeunit	70338203	CSM API Request Management	Modified
Codeunit	70338204	CSM API Response Management	Modified
Codeunit	70338205	CSM Order Management	Modified
Codeunit	70338206	CSM Order Mgt Automation	Modified
Codeunit	70338207	CSM Listing Management	Modified
Codeunit	70338208	CSM Listing Mgt Automation	Modified
Codeunit	70338209	CSM Create Sales Order	Modified
Codeunit	70338210	CSM Stripe Integration Core	Created
Codeunit	70338213	CSM Upgrade	Modified
Codeunit	70338215	CSM Create Sales Credit Memo	Modified
Codeunit	70338220	CSM Install	Modified
Codeunit	70338223	CSM SENAPI Management	Created
Codeunit	70338224	CSMCORE APIEngineDataload	Created
Codeunit	70338225	CSM UpgradeTags	Created
Codeunit	70338230	CSM Data Load CU Generator	Created
Codeunit	70338231	CSM Load Demo BC Data	Modified



Object Type	Object ID	Object Name	Action
Codeunit	70338241	CSM Price List Management	Created
Codeunit	70338243	CSMSENAPIValueProcessFunc	Modified
Codeunit	70338244	CSM B2B Management	Created
Codeunit	70338246	CSMSENAPIListingMgmtAutomation	Modified
Codeunit	70338248	CSMDataRetention	Created
Codeunit	70338250	CSMCompanyLocTypeBlankImp	Created
Codeunit	70338251	CSMCompanyLocTypeCustomerImp	Created
Codeunit	70338252	CSMCompanyLocTypeShipToImp	Created
Codeunit	70338253	CSMCompanyLocTypeUnknownImp	Created
Codeunit	70338254	CSMNewB2BDataBehaviorManualImp	Created
Codeunit	70338255	CSMNewB2BDataBehaviorAutoImp	Created
Codeunit	70338256	CSMNewB2BDataBehaviorUnknowImp	Created
Codeunit	70338257	CSMCompanyLocTypeDefaultImp	Created
Codeunit	70338258	CSMNewB2BDataBehaviorDfaultImp	Created
Enumeration	70338222	CSM SKU Listing Mapping	Modified
Enumeration	70338242	CSM Pricing Type	Created
Enumeration	70338243	CSM Listings Included	Created
Enumeration	70338246	CSM Price List Assignment Type	Created
Enumeration	70338247	CSM Company Location Type	Created
Enumeration	70338248	CSM Company Payment Behavior	Created
Enumeration	70338249	CSM CompLoc Billing Addr. Type	Created
Enumeration	70338250	CSM Company Status	Created
Enumeration	70338251	CSM New B2B Data Behavior	Created
PermissionSet	82000	Perm	Modified
PermissionSet	70338200	CSM Core	Modified
Interface		CSM Company Location Type	Created
Interface		CSM New B2B Data Behavior	Created

Release Extensions

The following extensions have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action	Extends
TableExtension	70338213	CSMSENAPIAutomations	Modified	SENAPI Automation

Integration Events

The following integration events have been added or modified as part of this release:



Object Type	Object ID	Object Name	Integration Events	
Table	70338233	CSM Trigger	OnAfterCSMActionRunCodeunitOnAfterExecuteIndependentExecutionTrigger	
Table	70338236	CSM Attribute Data	 OnBeforeRefreshAttributeOptionsFromLink OnBeforeRefreshSalesChannelAttributesForAttributeSetLink OnGetSalesChannelAttributesForAttributeSet 	
Table	70338269	CSM Price List	 OnBeforeGeneratePriceListLinesForCSMPriceList OnAfterGeneratePriceListLinesCSMForPriceList OnBeforeInsertCSMPriceListLine OnAfterInsertCSMPriceListLine OnBeforeInsertCSMPriceListLineTierPrice OnAfterInsertCSMPriceListLineTierPrice OnBeforeUpdateCSMPriceListLine OnAfterUpdateCSMPriceListLine OnBeforeFilterBCPriceListLines OnAfterFilterBCPriceListLines OnAfterUpdateCustomer OnAfterUpdateCustomer OnBeforeCreateNewCustomerForCSMCompany OnAfterCreateNewCustomerForCSMCompany OnBeforeUpdateLinkedCustomer OnAfterUpdateLinkedCustomer OnAfterUpdateLinkedAddressFromCSMCompanyLocation OnAfterUpdateBCCustomerFromCSMCompanyLocation OnAfterUpdateBCCustomerFromCSMCompanyLocation OnAfterUpdateBCCustomerFromCSMCompanyLocation OnAfterUpdateBhipToAddressFromCSMCompanyLocation OnAfterCreateShipToAddressFromCSMCompanyLocation OnAfterCreateShipToAddressFromCSMCompanyLocation OnAfterUpdateBillingAddressFields OnAfterUpdateShippingAddressFields OnAfterUpdateShippingAddressFields 	
Table	70338275	CSM Company		
Table	70338278	CSM Company Location		
Page	70338542	CSM Company Card	 On After Set Default Visibility 	
Codeunit	70338205	CSM Order Management	 OnBeforeFindCustomerForChannelCompanyID OnBeforeCreateCSMCompanyFromCSMOrder OnAfterCreateCSMCompanyFromCSMOrder 	
Codeunit	70338207	Listing Management	 OnProcessAttributeSetSyncAndSend OnGetAPIFunctionForSubmitAttributeToChannelOperation OnAfterSubmitAttributeToChannelOperation OnGetAPIFunctionForSubmitAttributeSetToChannelOperation OnAfterSubmitAttributeSetToChannelOperation OnGetAPIFunctionForAddAttributeToSetOnChannelOperation OnAfterAddAttributeToSetOnChannelOperation OnAfterAddAttributesToSetOnChannelOperation OnBeforeSubmitAttributeOptionsToChannelOperation 	



Object Type	Object ID	Object Name	Integration Events	
			 OnGetAPIFunctionForSubmitAttributeOptionsToChannelOperation OnAfterSubmitAttributeOptionsToChannelOperation 	
Codeunit	70338223	CSM SENAPI Management	 OnBeforeBuildSENAPIParamPriceListLines OnBuildSENAPIParamCSMPriceListLineOnBeforeCreateCSMPriceList LineParam OnAfterBuildSENAPIParamPriceListLines OnUpdateStatusForSendPriceListLinesToChannel OnBeforeBuildSENAPIParamCSMPriceListLineTierPrices OnBuildSENAPIParamCSMPriceListLineTierPricesOnBeforeCreate CSMPriceListLineTierPriceParam OnAfterBuildSENAPIParamPriceListLineTierPrices OnBeforeBuildSENAPIParamPriceListAssignments OnBuildSENAPIParamCSMPriceListAssignmentOnBeforeCreateCSM PriceGroupParam OnAfterBuildSENAPIParamPriceListAssignments OnUpdateStatusForSendPriceListAssignmentsToChannel OnAfterSENAPISendAttributeSetAttributesToChannel 	
Codeunit	70338241	CSM Price List Management	 OnBeforeSendPriceListToChannel OnAfterSendPriceListToChannel OnBeforeSendPriceListLinesToChannel OnAfterSendPriceListLinesToChannel OnBeforeSendPriceListAssignmentsToChannel OnAfterSendPriceListAssignmentsToChannel 	
Codeunit	70338244	CSM B2B Management	 OnBeforeSendCompanyToChannel OnAfterSendCompanyToChannel OnBeforeSendContactRoleToChannel OnAfterSendContactRoleToChannel OnBeforeRetrieveContactRolesFromChannel OnAfterRetrieveContactRolesFromChannel OnBeforeRetrieveCompaniesFromChannel OnAfterRetrieveCompaniesFromChannel OnAfterRetrieveCompanyFromChannel OnBeforeRetrieveCompanyFromChannel OnBeforeRetrieveCompanyContactsFromChannel OnAfterRetrieveCompanyContactsFromChannel OnBeforeRetrieveCompanyLocationsFromChannel OnBeforeSendCompanyContactToChannel OnAfterSendCompanyContactToChannel OnAfterRetrieveCompanyLocationFromChannel OnAfterSendCompanyLocationToChannel OnBeforeSendCompanyLocationToChannel OnAfterSendCompanyStatusToChannel OnAfterSendCompanyStatusToChannel OnAfterSendCompanyStatusToChannel 	
Codeunit	70338252	CSMCompany LocTypeShip ToImp	 OnBeforeUpdateShipToAddressFromCSMCompanyLocation OnAfterUpdateShipToAddressFromCSMCompanyLocation 	