

# Suite Engine Channel Sales Manager Release Notes

**Product:** Channel Sales Manager Core

**Release:** 3.13

**Version:** 3.13.2024012223.116691

**Release Date:** 01/30/2024

**Minimum Business Central Version Compatibility:** 20.0

Please install this release in your Business Central sandbox environment for testing. It is Suite Engine's recommendation that you test not only the areas specifically addressed within this release but all of your business processes, so that you may confirm that changes introduced in this release have not created issues in other parts of your application. These release notes should be fully reviewed as part of your testing process, as they may include information on new setup and configuration requirements.

If you encounter issues in your testing, please contact your Suite Engine partner or file a support ticket at <https://suiteengine.com/support>.

Once you have completed testing in your sandbox, you can proceed to installing this release in your live environment. Suite Engine recommends that users be logged out of Business Central prior to installation of the release; if this is not possible, please advise your users that it may be necessary to refresh or log out/log in to Business Central in order to continue working with the application.

This release is issued under the assumption that you have kept your existing Suite Engine applications current. Suite Engine cannot be held responsible for any issues that arise out of installing this release into an out-of-date environment.

This release may introduce new table objects or modifications to existing ones. If you are maintaining configuration packages for the purpose of moving data to and from database environments, you are advised to take note of any table changes (for a complete list of release objects, see [here](#)) and make any adjustments to these packages as needed.

## Release Overview

### Features and Functionality

- A new **External Document No. Format** field has been added to the **CSM Sales Channel** table. Previously whenever CSM created a new sales order from retrieved channel data, the external document number was automatically created from the related sales channel and order ID. With this new field, users can choose any field or combination of fields from the **CSM Order Header** table as the basis for sales orders' external document numbers.

## Channel Foundations

The following Channel Sales Manager Core changes will support forthcoming features and functionality for channel-specific integrations:

- To support an upcoming BigCommerce integration, functionality has been added that prevents the creation of sales returns from CSM orders with unsent order documents.

## Corrections

- If CSM was unable to find a payment method mapping for a retrieved order as part of the order automation, the entire automation routine would fail. This has been corrected.
- When assigning tax area codes to orders, CSM was prioritizing the CSM order's ship-to date over and relevant tax area setup in the **CSM Country Setup** table. This has been corrected.
- When a sales return was created from a CSM order, it was possible to create discrepancies between the sales return amount in Business Central and a connected eCommerce platform by reducing the amount of order-level charges (such as shipping and handling) but not reducing the tax amount on these charges and then releasing the document. This has been corrected.

## Release Objects

The following objects have been created, modified, or deprecated as part of this release:

Object Type	Object ID	Object Name	Action
Table	70338221	CSM Order Header	Modified
Table	70338213	CSM Order Header Archive	Modified
Table	70338220	CSM Sales Channel	Modified
Page	70338220	CSM Sales Channel	Modified
Page	70338222	CSM Order Lines	Modified
Codeunit	70338205	CSM Order Management	Modified
Codeunit	70338209	CSM Create Sales Order	Modified
Codeunit	70338213	CSM Upgrade	Modified
Codeunit	70338215	CSM Create Sales Credit Memo	Modified
Codeunit	70338225	CSM UpgradeTags	Created

## Integration Events

The following integration events have been added as part of this release:

Object Type	Object ID	Object Name	Integration Events
Table	70338221	CSM Order Header	<ul style="list-style-type: none"> <li>• OnBeforeCSMOrderHeader_CheckForUnsentCSMOrderDocuments</li> </ul>