



Suite Engine Channel Sales Manager Release Notes

Product: Channel Sales Manager for BigCommerce

Release: 3.2

Version: 3.2.2023032922.76939

Release Date: 03/29/2022

Minimum Business Central Version Compatibility: 20.0

Please install this release in your Business Central sandbox environment for testing. It is Suite Engine's recommendation that you test not only the areas specifically addressed within this release but all of your business processes, so that you may confirm that changes introduced in this release have not created issues in other parts of your application. These release notes should be fully reviewed as part of your testing process, as they may include information on new setup and configuration requirements separate.

If you encounter issues in your testing, please contact your Suite Engine partner or file a support ticket at <https://suiteengine.com/support>.

Once you have completed testing in your sandbox, you can proceed to installing this release in your live environment. Suite Engine recommends that users be logged out of Business Central prior to installation of the release; if this is not possible, please advise your users that it may be necessary to refresh or log out/log in to Business Central in order to continue working with the application.

This release is issued under the assumption that you have kept your existing Suite Engine applications current. Suite Engine cannot be held responsible for any issues that arise out of installing this release into an out-of-date environment.

This release is compatible with the Business Central version listed above as the **Minimum Business Central Version Compatibility** and all subsequent Business Central versions; if you are deploying this release in a Business Central environment that has an earlier version than this value, functionality may not work as intended.

This release may introduce new table objects or modifications to existing ones. If you are maintaining configuration packages for the purpose of moving data to and from database environments, you are advised to take note of any table changes (for a complete list of release objects, see [here](#)) and make any adjustments to these packages as needed.

Release Overview

Features and Functionality

- The results message that is presented following the execution of the test channel communication action has been updated to provide more clear information about test results.
- It is now possible to send CSM price groups from Business Central to customer groups on a connected BigCommerce channel. See the [in-depth feature description](#) for more details.
- Functionality has been added to support both the manual and automatic sending of item price updates from Business Central to BigCommerce. See the [in-depth feature description](#) for more details.



Miscellaneous

- CSM for BigCommerce has been compiled against Microsoft Dynamics 365 Business Central 2023 Wave 1 (version 22) for compatibility issues. No issues were detected and no changes to the extension were necessary.

In-Depth Features

Sending Price Groups to BigCommerce

It is now possible to instruct CSM to send/update price group records from Business Central to BigCommerce:

1. Open the CSM sales channel record for which you want to send price groups.
2. Choose the **Related** ribbon, then select the **Setup** menu and choose the **Price Groups** action.
3. In the **CSM Price Groups** window, choose the CSM price group line that you want to send to BigCommerce. This record must have an assigned Business Central customer price group. It also must have an assigned tax class ID (refer to CSM tax group records or your BigCommerce tax classes to obtain valid IDs).
4. If necessary, enter the value that BigCommerce will use to identify the price group in the **External Description** field.
5. Enter a check mark in the **Default** field if you want the price group to be assigned as the default customer group to new BigCommerce customers. You cannot define more than one default group.
6. Enter a check mark in the **Guest** field if you want the price group to be assigned as the default customer group to new BigCommerce guest customers. You cannot define more than one guest group.

***Note:** you can designate the same price group as both the default and guest group, if desired.*

7. Choose the **Actions** ribbon, then choose the **Send to External** action.

CSM sends the selected price group's information to the sales channel's connected BigCommerce store. If the price group did not previously exist as a record in BigCommerce, it will be created and that BigCommerce customer group's ID will be retrieved and assigned in the **External ID** field on the CSM price group line. If the record already exists within BigCommerce and an external ID is present, the BigCommerce record will be updated with new data from the CSM price group record (a new external description, for example).

Sending Price Updates to BigCommerce

The **Actions** ribbon on the CSM listing record has a dedicated **Send Price Update to Channel** action that will only send pricing information from Business Central to BigCommerce. This is useful in scenarios where an item's pricing changes, but all other information remains the same. When sending price information for an item, CSM will first review the price group that has been assigned in the **Price Group Code** field for the BigCommerce sales channel. If a price exists for the item within that price group, this amount will be sent to BigCommerce. If CSM is unable to find the item within the assigned price group, it will use the unit price that has been defined for the item record.

In addition to the manual process of sending updated pricing to BigCommerce described above, these actions can be scheduled as part of BigCommerce's automation routines. There are two automation routines included to support different update scenarios:

- **PRODBASEPRICEALL**: when this automation is executed, prices for all CSM listing items will be sent to BigCommerce.



- *PRODBASEPRICEUPDATE*: when this automation is executed, only prices for CSM listings items whose **External Requires Update** field is enabled will be sent to BigCommerce.

Release Objects

The following objects have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action
Codeunit	70338426	CSM Big Commerce Response Mgt	Modified
Codeunit	70338427	CSM Big Commerce Utility Funct	Modified
Codeunit	70338428	CSM Big Commerce Data Load	Modified
Codeunit	70338429	CSM Stripe Integ Big Commerce	Modified
Codeunit	70338432	CSM BigCommerce Upgrade	Modified
PermissionSet	70338425	CSM FOR BIGCOMMERCE	Modified

Release Extensions

The following extensions have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action	Extends
TableExtension	70338430	CSM Price Group BigCommerce	Created	CSM Price Group
PageExtension	70338438	CSM Price Groups BigCommerce	Created	CSM Price Groups