Suite Engine Channel Payments Manager Release Notes

Product: Channel Payments Manager for Stripe
Release: 1.3
Version: 1.3.2023032422.76190
Release Date: 03/24/2023
Minimum Business Central Version Compatibility: 20.0

Please install this release in your Business Central sandbox environment for testing. It is Suite Engine's recommendation that you test not only the areas specifically addressed within this release but all of your business processes, so that you may confirm that changes introduced in this release have not created issues in other parts of your application. These release notes should be fully reviewed as part of your testing process, as they may include information on new setup and configuration requirements.

If you encounter issues in your testing, please contact your Suite Engine partner or file a support ticket at https://suiteengine.com/support.

Once you have completed testing in your sandbox, you can proceed to installing this release in your live environment. Suite Engine recommends that users be logged out of Business Central prior to installation of the release; if this is not possible, please advise your users that it may be necessary to refresh or log out/log in to Business Central in order to continue working with the application.

This release is issued under the assumption that you have kept your existing Suite Engine applications current. Suite Engine cannot be held responsible for any issues that arise out of installing this release into an out-of-date environment.

This release is compatible with the Business Central version listed above as the **Minimum Business Central Version Compatibility** and all subsequent Business Central versions; if you are deploying this release in a Business Central environment that has an earlier version than this value, functionality may not work as intended.

This release may introduce new table objects or modifications to existing ones. If you are maintaining configuration packages for the purpose of moving data to and from database environments, you are advised to take note of any table changes (for a complete list of release objects, see here) and make any adjustments to these packages as needed.

Release Overview

Features and Functionality

- It is now possible to initiate a refund for a captured payment from a sales order within Business Central. See the in-depth feature description for more details.
- Retrieved transactions that represent a reversal of a previously-recorded payment (for example, an ACH payment that was initially recorded and then later declined due to insufficient funds) now have a dedicated *Payment Reversal* transaction type.

Miscellaneous

- CPM for Stripe has been compiled against Microsoft Dynamics 365 Business Central 2023 Wave 1 (version 22) for compatibility issues. No issues were detected and no changes to the extension were necessary.

- A number of processes and routines were moved from the CPM for Stripe extension to CPM Core to support a number of extensions to other, non-Stripe platforms.

In-Depth Features

You can now refund a captured payment amount from the sales order:

1. Choose the **Related** tab in the ribbon, then select the **Channel Payment Manager** menu and choose the **Payment Requests** action.

   If a single payment request exists for the sales order, it will be opened. If multiple payment requests exist, a list of them of them will be presented from which you can open the one that will have a refund.

2. On the payment request card, choose the **Actions** tab in the ribbon, then choose the **Create Refund Request** action.
3. On the newly-created refund request, fill in or edit the following fields:
   - **Amount to Refund:** enter the amount of the payment refund request. This will default to the outstanding amount of the captured payment, but you can change this to a lesser value if you want to refund a partial amount of the payment. You cannot record a greater refund than the outstanding payment amount.
   - **Description:** enter a description to identify the payment refund request.
4. When you are satisfied with the settings of the payment refund request, choose the **Actions** tab in the ribbon and choose the **Release** action.

   When the payment refund request is released, it can no longer be edited. If you wish to make additional changes, you must choose the **Actions** tab in the ribbon and choose the **Reopen** action.

5. Choose the **Actions** tab in the ribbon and choose the **Submit** action.

The payment refund request is sent to your external payment platform. Information about this communication can be viewed on the **Payment Platform** FastTab. This FastTab will inform you as to whether this external update was a success or resulted in an error. In Stripe, the entry for the original payment capture will be updated with the refund request amount. In Business Central, a new refund entry for the specified amount will be created in the customer's ledger. This refund entry will be automatically applied to the customer ledger entry for the original payment capture.

From a financial perspective, CPM captures the refund. Stripe does not charge fees for refund activity, but it also does not refund or adjust fees from the original payment capture. The general ledger accounts that are defined for payment platforms in Business Central are used to ensure these amounts are properly recorded.

> *Note: the steps for creating a refund request described above can also be performed from a payment request for a posted sales invoice. Because the original payment entry has already been applied to the related invoice, the customer ledger entry for the refund amount will remain unapplied. In this scenario, you must create and post a credit memo for the refund amount, then apply the refund entry to the credit memo.*

Release Objects

The following objects have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action
Page	70338725	SENPStripeCreditCardPayment	Modified
Codeunit	70338725	SENP Stripe Request Processing	Modified
Codeunit	70338726	SENP Stripe Secure HTTP Proc.	Modified
Codeunit	70338727	SENP Stripe API DataLoad	Modified
Codeunit	70338728	SENP Stripe Response Mgt	Modified
Codeunit	70338729	SENP Stripe Utility Functions	Modified
Codeunit	70338730	SENP Stripe Transaction Mgmt	Modified
Codeunit	70338732	SENP Stripe Event Sub.	Created
Codeunit	70338733	SENPStripe Upgrade	Created

Release Extensions

The following extensions have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action	Extends
TableExtension	70338727	SENP Stripe Payment Add	Modified	SENP Payment
TableExtension	70338731	SENP Stripe Refund	Modified	SENP Refund
PageExtension	70338725	SENP Stripe Payment Platform	Modified	SENP Payment Platform
PageExtension	70338726	SENPStripePaymentRequest	Modified	SENP Payment Request Card
PageExtension	70338728	SENP Stripe Payment Platforms	Modified	SENP Payment Platforms

Integration Events

The following integration events have been added as part of this release:

Object Type	Object ID	Object Name	Integration Events
Codeunit	70338730	SENP Stripe Transaction Mgmt	- OnBeforePostStripePaymentTransaction - OnBeforePostStripeRefundTransaction - OnAfterPostStripePaymentTransaction - OnBeforePostStripePaymentTransactionGenJnlPostLinePayment - OnBeforePostStripePaymentTransactionGenJnlPostLineTransactionFee - OnBeforeCommitPostStripePaymentTransaction - OnBeforeCommitPostStripePayoutTransaction - OnAfterInitJournalLineForPayment - OnAfterInitJournalLineForPayoutTransaction - OnAfterInitJournalLineForTransactionFee