



Suite Engine Channel Sales Manager Release Notes

Product: Channel Sales Manager Core

Release: 3.2

Version: 3.2.2022100721.58765

Release Date: 10/07/2022

Minimum Business Central Version Compatibility: 19.0

Please install this release in your Business Central sandbox environment for testing. It is Suite Engine's recommendation that you test not only the areas specifically addressed within this release but all of your business processes, so that you may confirm that changes introduced in this release have not created issues in other parts of your application. These release notes should be fully reviewed as part of your testing process, as they may include information on new setup and configuration requirements.

If you encounter issues in your testing, please contact your Suite Engine partner or file a support ticket at <https://suiteengine.com/support>.

Once you have completed testing in your sandbox, you can proceed to installing this release in your live environment. Suite Engine recommends that users be logged out of Business Central prior to installation of the release; if this is not possible, please advise your users that it may be necessary to refresh or log out/log in to Business Central in order to continue working with the application.

This release is issued under the assumption that you have kept your existing Suite Engine applications current. Suite Engine cannot be held responsible for any issues that arise out of installing this release into an out-of-date environment.

This release is compatible with the Business Central version listed above as the **Minimum Business Central Version Compatibility** and all subsequent Business Central versions; if you are deploying this release in a Business Central environment that has an earlier version than this value, functionality may not work as intended.

This release may introduce new table objects or modifications to existing ones. If you are maintaining configuration packages for the purpose of moving data to and from database environments, you are advised to take note of any table changes (for a complete list of release objects, see [here](#)) and make any adjustments to these packages as needed.

Release Overview

Upgrade Instructions

This release introduces CSM API function support for JSON content types. By default, CSM will convert JSON data buffer content to XML, but in some scenarios this would create issues if the content could not be properly communicated via XML. For example, retrieval of a channel order with a special character in one of the fields (such as an "&" instead of the word "and") would previously fail because the special character was not supported by XML.

For most of your existing CSM API functions, no changes should be necessary. If you have received errors or experienced issues due to data buffer content existing in an XML format, however, you can change the related CSM API function's content type from *Data Buffer XML Paths* to *Data Buffer JSON Paths*. This will instruct CSM to generate the data buffer in JSON when executing the related function.



The scenarios in which this change will be needed vary from channel to channel and function to function; if you require guidance as to the specific API functions that need this change in your environment, please consult with your CSM partner contact.

Features and Functionality

- In a previous version of CSM Core, a number of actions in the **CSM Administrator** Role Center were marked as *Obsolete* to support deployment in W1 environments. These actions have now been removed:
 - The **Customer List – Order Status** page
 - The **Customer – Order Summary** report
 - The **Customer – Top 10 List** report
 - The **Customer/Item Statistics** report
 - The **Cust./Item Stat. by Salespers.** report
 - The **List Price Sheet** report
 - The **Inventory – Sales Back Orders** report
 - The **Sales Order Status** report
- CSM API functions now generate data buffers via JSON processors.

Corrections

- In a scenario where an archived order was retrieved into Business Central a second time (for example, if a modification was made to the order on the sales channel), an attempt by CSM to archive this duplicate order would result in an error. This has been corrected; when CSM archives an order that has already been archived, a suffix will be appended to the archived order's ID. For example, suppose we archived CSM order 1234 in Business Central. This order was modified in the eCommerce channel and retrieved by CSM a second time. When this order is archived by CSM, it will be assigned an order ID of 1234-01. If this process was repeated, subsequent archive records would be numbered 1234-02, 1234-03, and so forth.

Release Objects

The following objects have been created, modified, or removed as part of this release:

Object Type	Object ID	Object Name	Action
Table	70338206	CSM API Mapping	Modified
Table	70338207	CSM API Message	Modified
Table	70338208	CSM API Data Buffer	Modified
Table	70338240	CSM Listing	Modified
Page	70338208	CSM API Message	Modified
Page	70338250	CSM Administrator Role Center	Modified
Page	70338275	CSM Data Buffer Mapping Info	Modified
Page	70338280	CSM Listing Attributes	Created
Codeunit	70338201	CSM API Buffer Management	Modified
Codeunit	70338203	CSM API Request Management	Modified



Object Type	Object ID	Object Name	Action
Codeunit	70338204	CSM API Response Management	Modified
Codeunit	70338205	CSM Order Management	Modified
Codeunit	70338206	CSM Order Mgt Automation	Modified
Codeunit	70338207	CSM Listing Management	Modified

Integration Events

The following integration events have been added as part of this release:

Object Type	Object ID	Object Name	Integration Events
Codeunit	70338205	CSM Order Management	<ul style="list-style-type: none">• OnBeforeUpdateSalesChannelShippingDocument(var• OnAfterUpdateSalesChannelShippingDocument(var
Codeunit	70338207	CSM Listing Management	<ul style="list-style-type: none">• OnBeforeSubmitProductToChannelAPIFunctionRun(var